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APPLICATION FOR U.S. PATENT UNDER 37 C.F.R. § 1.53(b)
TRANSMITTAL FORM

Box Patent Application ASSISTANT COMMISSIONER FOR PATENTS Washington, D.C. 20231



Sir:

Transmitted herewith for filing is the utility patent application of:

Inventors or Application Identifier: Daniel N. Duncan, et al.

Assignee: Austin Logistics Incorporated

Entitled: METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING

OF INBOUND INQUIRIES

Enclosed are:

- 1. [X] Fee Transmittal Form
- 2. [X] Specification, Claims and Abstract (46 Total Pages)
- 3. [X] Drawings (3 Total Sheet(s) of X Formal Informal)
- 4. [X] Combined Declaration and Power of Attorney (___ Total Pages) (UNSIGNED)
 - [] New executed (original)
 - [] Copy from a prior application (for continuation/divisional only)
- 5. [] Priority of foreign Application No. ______, filed on _____ is claimed under 35 U.S.C. § 119.
 - [] A certified copy is attached.
- [] A certified copy was filed in prior Application Serial No. _____, filed _____.
- 6. [] Nonpublication Request Under 35 U.S.C. 122(b)(2)(B)(i)

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- 7. [] An Assignment of the invention to **Austin Logistics Incorporated** is attached. A separate cover sheet in compliance with 37 C.F.R. § 3.28 and § 3.31 is included with an Assignment recordal fee of \$40.00 pursuant to 37 C.F.R. § 1.21(h).
- 8. [] Information Disclosure Statement (IDS) PTO-1449
 [] Copies of IDS Citations.
 [] Pursuant to 37 C.F.R. § 1.98(d), copies of these references are not being furnished.
- 9. [] Preliminary Amendment
- 10. [X] Certificate of Mailing
- 11. [X] Return Receipt Postcard
- 12. Applicant is:
 - [] Large Entity
 - [X] Small Entity
 - [] Small Entity Statement enclosed
 - [] Small Entity Statement filed in prior
 application.
 Status still proper and desired.
- 13. The accompanying application is:
 - [] Original
 - [] Continuation
 - [] Divisional
 - [X] Continuation-In-Part (CIP)

of prior application No. 09/547,627 filed April 12, 2000.

CLAIMS AS FILED IN THE APPLICATION, LESS ANY CLAIMS CANCELED BY PRELIMINARY AMENDMENT OR ADDED BY PRELIMINARY AMENDMENT

FEE CALCULATION					FEE
	Number		Number Extra	Rate	Basic Fee \$ 370.00
Total Claims:	49	-20 =	29	X \$ 9 =	\$ 261.00
Independent Claims	4	- 3 =	1	X \$42 =	\$ 42.00
TOTAL FILING FEE =					\$673.00

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14. [X] Enclosed is a check in the amount of \$673.00 to satisfy filing fee requirements under 37 C.F.R. \$1.16. Please charge any additional fees or credit any overpayment to Deposit Account No. 02-0284 of BAKER BOTTS L.L.P.

Respectfully submitted, BAKER BOTTS L.L.P. Attorneys for Applicant

Robert W. Holland Reg. No. 40,020

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

Daniel N. Duncan, et al.

Filing Date:

February 25, 2002

Title:

METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND

INQUIRIES

Box Patent Application Honorable Assistant Commissioner of Patents

Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

· I hereby certify that the attached Transmittal, Continuation-in-Part Patent Application, Declaration and Power of Attorney (unsigned) and Formal Drawings, are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 25th day of February, 2002, and is addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

Express Mail Receipt No. EL923190744US Attorney Docket: 066416.0126

AUS01:270024.1